

PP&S fosters a culture that emphasizes customer centricity, teamwork, and continuous process improvement. This culture manifests in our attitudes and behaviors that define not only how we engage with each other, but most importantly, how the customer experiences PP&S.

Passion

We are passionate about our customers, our jobs, our people and our industry. It's this exceptional energy that defines PP&S in the marketplace and motivates us to constantly raise the bar on what we can achieve.

Action

We actively seek opportunities – for personal and professional growth, to build our technical intellect and to know and respond to what's happening in the industry and marketplace. By staying ahead of opportunity, we empower our customers to achieve their goal of market leadership.

Relationship

We obsess about customer needs, not product features. We listen constantly and apply our talent and tools to meet and exceed customer expectations. We leverage our CRM system to assure that every customer engagement provides a top-notch experience, no matter who provides the point of contact.

Teamwork

We recognize and capitalize on the power of many. We utilize the full strength of our organization's talent and resources to provide outstanding solutions to our customer's needs.

Network

We leverage the full assets of our manufacturer and supplier alliances to maximize the knowledge, resources and solutions we bring to our customers. It's through these valued partnerships that we all gain a competitive advantage.

Execution

We strive for 0% defects / 100% satisfaction in all deliverables. Our customers have grown to trust in our accountability and commitment to deliver on promises, no matter the challenge.

Responsibility

We lead by example and stand up for what's right with courage, honesty and transparency. Our integrity is non-negotiable.